



# Product Returns Form

If you need to return an item to us you must first inform us that you wish to do so via either our website's Chat App or by email. Our email address is enquiries@scoobyworld.co.uk

You must do this within 14 days of receiving the item. You then have 14 further days in which to return the item to us. Items outside of this period will not be accepted and you will be charged to return them to you.

To return an item please print and complete the form below and send your item with a copy of this form to the address at the bottom. Please ensure any items returned are sufficiently insured against loss or damage during transit to us.

All returned items must be complete (including all fittings, original packaging & instructions if applicable), undamaged and must not have been fitted to a vehicle or modified in any way. They must be in resalable condition. Wheels cannot be returned once fitted with tyres. Car mats are a custom order and cannot be returned.

Customer Name/Address		Order Number	
		Contact Telephone Number	
Quantity	Item	Reason for return (e.g. changed mind)	Action Required (e.g. replace)

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## Customer Returns

**Scoobyworld Ltd**

**Unit 2 Prince William Way**

**Loughborough, LE11 5DD. UK**